



Customer Satisfaction Report

Customer: _____

| | | | | |
|-----------|-----------|------|------|----------------|
| Excellent | Very Good | Good | Fair | Unsatisfactory |
| 5 | 4 | 3 | 2 | 1 |

Quality of Workmanship: _____

Completion Time: _____

Courtesy of Work Crew: _____

Subcontractors: _____

Cleanliness: _____

Salesmanship: _____

What helped you make the decision to choose us?

Please rate your satisfaction with the overall job: _____

When you made your initial contact with J.S. Brown & Co., did you find our office staff to be courteous and helpful? _____

Did you find our staff helpful in making choices/decisions? _____

Would you recommend us to a friend? Yes No

If you had to do the project over, what changes would you make?

Please take a moment to write your comments about our company:

May we use your name and comments as a reference for future job? Yes No

Print Name

Print Address

Date